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920476-904983

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the application of : Anthony David Wilson  
Serial No. : 10/032,422  
Filed : December 21, 2001  
For : Communications Call Routing  
Examiner : Al Aubaidi, Rasha S  
Art Unit : 2642  
Customer number : 23644

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450," on July 21, 2004.

Name of person signing Jennifer J. Ramirez

Signature \_\_\_\_\_

**RESPONSE TO OFFICE ACTION MAILED APRIL 23, 2004**

Honorable Director of Patents and Trademarks  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir,

In response to the Office Action mailed April 23, 2004, please reconsider this application in light of the following amendments to the claims and remarks.